

# CERTIPOINT FAQ

## What Certiport workshops were cancelled?

All test options, Photoshop and Excel trainings were cancelled.

## What Certiport Workshops are scheduled?

Word 2007 – Monday, July 18, 10:45am – 5:45pm

Room A423

Word 2010 – Tuesday, July 19, 9:00am – 4:00pm

Room A431

## Are lunches included for the Word 2007 and Word 2010 Workshops?

Yes, box lunches are included.

## What is included in each workshop?

- Certification Tips and Tricks
- Hands-on demonstrations covering all objectives (approximately 2 hours)
- List of objectives
- Practice Test during workshop
- One certification exam per workshop (no retakes – CONFERENCE PRICING INCLUDED IN WORKSHOP FEE)
- Information on how to become a CATC (Certiport Authorized Testing Center)

## Who can I contact to answer Certiport Questions?

Sandy Dubose

(254) 559-6046

[sdubose@certiport.com](mailto:sdubose@certiport.com)

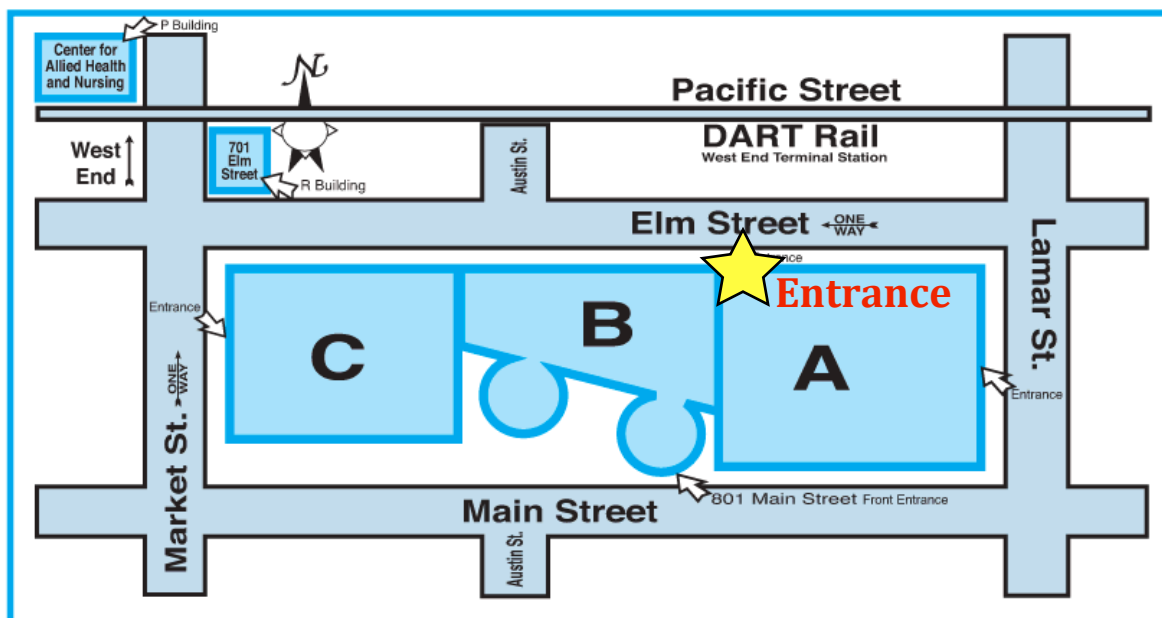
## Where is the Workshop held?

El Centro College

801 Main Street

Dallas, TX 75202

## El Centro Map



### How do I get to El Centro College?

You will receive 2 DART Rail passes, one for the trip to El Centro and one for the trip back to the Sheraton Dallas Hotel.

### How do I ride the DART Rail?

Right outside the Sheraton Dallas Hotel on Pearl Street, there is a DART Station. You will board the Red Line Train and 3 stations down is the West End Station where El Centro is located right across the street.

### What Lines can I take to get to West End Station (El Centro College) and back to Pearl Station (Sheraton Hotel)?

Any red, blue, green or orange line will take you to these places.

### What time do I get on and off the DART?

#### Monday: To El Centro:

Red Line at Pearl Station at 10:24am  
Arrive at West End Station at 10:30am

#### Back to Sheraton Dallas Hotel:

Stand on opposite side of platform -  
Red Line at West End Station at 6:00pm  
Arrive at Pearl St. at 6:06pm

#### Tuesday: To El Centro:

Red Line at Pearl Station at 8:37am  
Arrive at West End Station at 8:43am

#### Back to Sheraton Dallas Hotel:

Stand on opposite side of platform -  
Red Line at West End Station at 4:15pm  
Arrive at Pearl St. at 4:21pm



### What if I miss the DART?

Because these times are during rush hour, the trains are running every 6-10 min. So there will be another train to board in another 6-10 min, in case you miss the time listed above.

### Once I get off the DART at West End Station, where do I go?

Once you get off the DART train, just cross the street and go in the Elm Street entrance. There is an elevator very close to that door. IT/Computer classrooms are on the 4th floor.